***Useful Numbers***

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| ***Repairs/***  ***Pest Control*** | To report a repair to your property, block or estate please call ***0800 952 4444*** or ***0207 525 2600***, or, if it is not an emergency, email [***Repairs@southwark.gov.uk***](mailto:Repairs@southwark.gov.uk) or visit [***www.southwark.gov.uk/repairs***](http://www.southwark.gov.uk/repairs) |
| ***Thames Water*** | Customer services***:* 0800 980 8800** |
| **Gas** | Emergency Services **0800 111 999** |
| ***Housing Solutions*** | Housing options / advice service ***0207 525 5950****.*  Homesearch account: [***https://www.southwarkhomesearch.org.uk/EHOWizard/Add***](https://www.southwarkhomesearch.org.uk/EHOWizard/Add)  Email: [***housing.options@southwark.gov.uk***](mailto:housing.options@southwark.gov.uk) |
| ***Rent:*** | If you are a tenant and have any queries about your rent or you are having problems paying your rent you can contact the Rent Team on ***0207 525 1317*** or **020 7525 1737** Email: [***Incomehousing@southwark.gov.uk***](mailto:Incomehousing@southwark.gov.uk) |
| ***ASB/ Noise*** | Reporting anti social behaviour or to report noise nuisances you can call ***0207 525 5777***.  Remember, if you are in immediate danger call ***999***. |
| **Bulk Refuse** | If you need to get rid of any large items such as furniture, you can arrange this by completing our online form at[***www.southwark.gov.uk***](http://www.southwark.gov.uk).  Alternatively, you can call our environmental services helpline on ***0207 525 2000*** to arrange collection. There is a charge of £16 for up to 10 items. |
| ***Residents Services*** | [***Northhousing@southwark.gov.uk***](mailto:Northhousing@southwark.gov.uk)Tel: ***0207 525 2600***  General tenancy leaseholder enquiries, tenancy & leasehold checks, mutual exchange, anti-social behaviour, regular fire risk & estate inspections. |
| ***Welfare benefits*** **advice services** | Southwark local support service – **0207 525 2434** [***Localsupport@southwark.gov.uk***](http://www.southwark.gov.uk/benefits-and-support/advice-services?chapter=6) |
| ***Complaints*** | **020 7525 0042** [**Complaints@southwark.gov.uk**](mailto:Complaints@southwark.gov.uk) |

cid:image001.png@01D04AB9.F0F18670 **For council services at your fingertips, register online at** [**www.southwark.gov.uk/mysouthwark**](http://www.southwark.gov.uk/mysouthwark)**.**

You can report repairs online, track your repairs online and manage your rent or service charge account online.

**Further information about all the Council's services are at** [***www.southwark.gov.uk***](http://www.southwark.gov.uk)